



November 14, 2003

### VIA FEDERAL EXPRESS

Securities and Exchange Commission Office of International Corporate Finance 450 Fifth Street, N.W. Washington, D.C. 20549

FILE NO. 82 - 34708

Re:

SPL WorldGroup B.V., File No. 82-34708 / Additional Submission Pursuant 187

to Rule 12g3-2(b) under the Securities Exchange Act of 1934

### Ladies and Gentlemen:

The enclosed information is being furnished on behalf of SPL WorldGroup B.V. (the "Company"), a private limited liability company organized under the laws of The Netherlands, pursuant to the exemption granted to the Company under Rule 12g3-2(b) of the Securities Exchange Act of 1934.

Accordingly, the following documents represent additional material being submitted in respect of the Company's File No. 82-34708:

- 1. Press Release titled: "SPL WorldGroup Names Global Software Industry Leader Harry Debes as New CEO", dated November 12, 2003; and
- 2. New and/or revised information the Company has posted on its internet website.

By providing the foregoing information, the Company is not admitting that any of such information is material to an investment decision in its equity securities.

If you have any questions or require any additional information, please contact me at (415) 357-4767 or Robert A. Zuccaro of Latham & Watkins at (212) 906-1295.

Please acknowledge receipt of this letter and the enclosures by stamping the enclosed copy of this letter and returning it to me in the enclosed, self-addressed stamped envelope.

Very truly yours,

Richard∕V. Zolezzi

Vice President and/Goderal Counsel

RVZ:alk encls/ Robert A. Zuccaro, Esq.

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2003 Solutions for Energy | Dist

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SPL WorldGroup Names Global Software Contact us at: Contact us at:

1-800-ASK-4-SPL The SPL Advantage Or email: splinfo@splwg.com

San Francisco, CA, November 12, 2003 — Trevor Winer, Chairman of the Board at SPL WorldGroup, has announced the appointment of Harry Debes as President and CEO. Debes comes to SPL from senior positions at J.D. Edwards (recently acquired by PeopleSoft) and at business performance software vendor Geac.

"To lead SPL into expanding markets worldwide, the Board sought an outstanding and experienced business leader with a global vision," said Winer. "We soon identified Harry Debes as our top candidate. He is a business strategist with a commitment to growth, understands the value of deploying worldwide resources to address customer needs and has an industry-wide reputation for integrity."

Debes' career includes time at Arthur Andersen, IBM, Columbus Systems (a company he founded, grew and managed for 9 years before he sold it), Geac Computers (where he was Managing Director of the Asia-Pacific business for 10 years and subsequently managed Geac's Americas business) and J.D. Edwards (where he was Senior Vice - President, Americas). Last year, while at J.D. Edwards, he was named to the VAR Business list of 100 top CEOs.

Harry Debes responded: "Success in any business comes from an unrelenting focus on the customer. Throughout its history, SPL's proven solutions and outstanding implementation track record have helped dozens of utilities expand their services through better access to customer information. During this time, SPL has established an outstanding reputation for customer commitment and integrity. The company currently has the dominant position in North America and Australia, and a strong base in Europe, Asia and Africa. I believe that we can leverage all of these assets to open a new chapter in SPL's distinguished history - worldwide growth. I am very excited about the possibilities that lie ahead."

###

Information for Editors

Biography: Harry Debes

Harry Debes is President and CEO of SPL WorldGroup, the customer care and billing leader for the worldwide energy and services sector.

Debes will be joining SPL in November 2003 from J.D. Edwards (now a part of PeopleSoft), where he was senior vice president of sales and services for the Americas. He was previously with Canadian business performance software vendor Geac, where he served as president of GES Americas and as managing director of the company's Asia Pacific



business.

Debes also served as vice president of marketing and R&D for Jonas & Erickson, which was acquired by Geac in 1990. From 1979 to 1988, he was founder, CEO, and chairman of Columbus Systems, an IBM MRP/ERP VAR. Prior to that, he was a systems engineer and marketing representative for IBM Canada.

Debes holds a Bachelor's degree from University of Toronto and an MBA in accounting and finance from McMaster University.

### About SPL WorldGroup

As the world leader in customer care and billing software, SPL WorldGroup helps energy and service companies achieve excellence in billing, customer care, sales and marketing. Using outstanding technology and its unparalleled implementation success record, SPL helps its clients attract, nurture and maximize the value of their customers.

From prospect management, billing and customer care through quoting and credit and collections, SPL provides energy, water and service companies with strategic options for managing residential, commercial and industrial customers in both regulated and competitive markets, across multi-product service lines.

Led by an experienced and visionary management team, and in partnership with the world's leading systems integrators and technology innovators, SPL's 600 professionals in North America, Europe, the Middle East and Asia Pacific dedicate themselves to providing value to clients by implementing solutions that fit the specific needs of energy, water and service related companies and building long-term relationships based on confidence and trust.

Visit SPL WorldGroup at www.splwg.com or call +1-973-539-6268 (New Jersey), +44-207-851-6840 (London), or +61-2-8258-8200 (Sydney). Within the US and Canada, call 1-800-275-4775.

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# SPL WorldGroup - The Leading Provider of Billing and Customer Care Solutions

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Latest Press Releases

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Sep 18: SPL WorldGroup Notes Contributions Billing Nov 12: SPL WorldGroup Names Global Software Industry Leader Harry Debes as New CEO Systems Can Make to Future Blackout Prevention See Maker Industry

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Upcoming Events

Nov 24-25: INFE Summit 2003

Platinum Sponsor, Miami, Florida 2004 CIS Conference

May 4-7:









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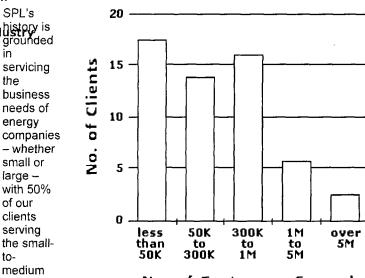
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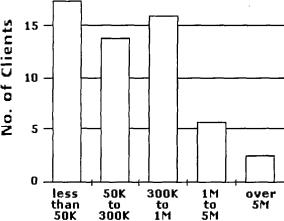
- □ Customer Counts
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- Logical Architecture
- □ Components
- Enterprise Application Integration
- Enterprise Architecture
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### The SPL Advantage: **Customer Counts**





No. of Customers Served

For energy providers who serve the largest energy markets in the world, you can rest assured we have the experience:

Our solutions are being used by more large energy companies than any other provider in the market today. Case in point, together with PG&E, we have set a new record by implementing the largest packaged Customer Management solution in energy history... on schedule and under budget.

Conversely, we support small-to-mid markets, like Washington County (6,000 customers) and Rappahannock Electric Company (77,000 customers).

Learn more about our range of customers

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## The SPL Advantage: Range of Customers

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The SPL Advantage Industry

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□ Components

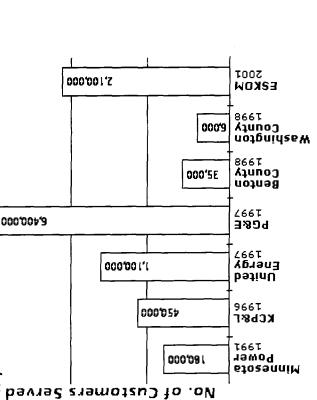
Enterprise Architecture Enterprise Application Integration

Security

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Find out what a few of our customers have to say about their SPL experience — mouse over the company name.

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energy companies around the world Our long-standing relationship with

demonstrates our commitment to

Learn about our logical, n-tier

architecture

unparalleled in the energy industry.

breadth of products and services

30 years, and offer a depth and

We've been providing customer

serving clients from point of purchase, management solutions for more than through implementation, and beyond.

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SPL WorldGroup: Solutions

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The SPL Advantage: Logical Architecture

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The SPL Advantage The SPL Advantage

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**□ Customer Counts** 

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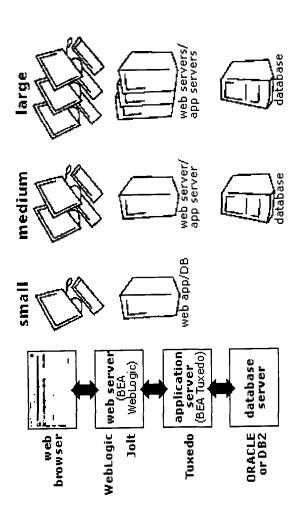
□ Enterprise Application □ Components

<sup>22</sup> Enterprise Architecture Integration

□ Security

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This allows a smaller utility to implement easily at a price that makes sense. A larger utility, however, has greater needs and SPL provides options to assure our technology meets the needs of your business.

Our system utilizes time-tested middleware products which support a variety of tuning and load balancing configuration options. Energy needs are different and each SPL client varies with respect to how to best utilize the full power of CorDaptix. It's SPL's solutions that give our clients the ability and flexibility to optimize performance on

affordable hardware platforms, whether it's to support a full-service call center, to produce complex commercial and industrial bills, or to utilize full functionality available in our CorDaptix solution.

SPL WorldGroup: Solutions

Learn about the CorDaptix Component Advantage

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### The SPL Advantage: Components

No company wants to buy more technology than needed. Adding an SPL component to an existing system permits:

- Solving a critical problem immediately.
- Undertaking a gradual, function-by-function migration to a new system rather than a "big bang" conversion.
- · Adding new services for specific customer groups.

### SPL offers:

- A Rating Component that provides fast, flexible, easy-to-use pricing and rating for virtually any product or service.
- A Complex Billing Component that provides multiple timeseries data-management functions. With it, companies can offer a variety of new products to commercial and industrial customers while also easing local load-management and gridcongestion problems.
- A Credit and Collections Component that speeds debt analysis, collections, severance procedures, write-offs, and collection agency referrals.

Learn about the CorDaptix Enterprise Application Integration





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### **Services: Customer Service**

### **Superior Product Support Services** from SPL

With support staff in Melbourne, Manila, San Francisco, Morristown, NJ, and Paris, SPL's CSG can truly provide support around the clock and around the globe. In order to provide the very best support, SPL's CSG support staff becomes involved with you from the very beginning. Understanding your business goals and helping you meet those goals using CorDaptix is our primary concern.

CSG continues to be involved over the course of your company's CorDaptix usage, from implementation through Go-Live and many years of productive service thereafter. During all phases of the partnership, CSG offers dedicated support resources which are available to you 24 hours a day, 7 days a week, 365 days a year.

If and when you make a call to CSG, you can expect a fully qualified service team to take your call and "own" your service request from inception to resolution. With desktop access to the particulars of your CorDaptix implementation, the analyst may be able to help you immediately. If not, your service request is issued a severity level and dealt with in a manner appropriate to the level of assigned severity and you can expect status reports and responses within the pre-defined time periods specified for the severity levels.





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SPL WorldGroup (SPL) helps energy and service companies achieve Solutions for the Water Industry

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Or email:

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As the world leader in packaged customer management software, SPL serves clients on six continents. These clients are companies and utilities - large and small; regulated and deregulated; owned by investors, by municipalities or other government bodies, and by their co-operative members.

SPL uses its outstanding technology and its unparalleled implementation success record to help clients attract, nurture and maximize the value of customers. Led by an experienced and visionary management team, and in partnership with the world's leading systems integrators and technology innovators, SPL's 600 professionals in North America, Europe, the Middle East and Asia Pacific work with clients unlock technology's potential. From the company's start in 1968, and through the latest release of its flagship CorDaptix™ customer management solution, SPL has dedicated itself to providing value to its clients and to building long-term relationships based on confidence and trust.







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**Company: Executive Team** 

**Harry Debes** 

President and CEO

Dave Mulit

Senior Vice President and General Manager, The Americas

**Andrew Dean** 

Vice President, Sales and Acting Managing Director, EMEA

**Guerry Waters** 

Chief Technology Officer and

Senior Vice President Marketing Strategy

Michael Martini

Senior Vice President and Chief Financial Officer

Julian Brandes

Senior Vice President, Strategic Relationships

Madeline Selig

Senior Vice President, Product Development

Richard Zolezzi

Senior Vice President, Administration and General Counsel

**Geoff Holloway** 

President, Search Software America





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**Harry Debes** 

Solutions for the Water Indepresident and CEO, SPL WorldGroup

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Harry Debes will join SPL in November 2003 from J.D. Edwards (now a part of PeopleSoft), where he was senior vice president of sales and services for the Americas. He was previously with Canadian business performance software vendor GEAC, where he served as president of

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**Company: Executive Team** 

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Andrew Dean

Solutions for the Water Ind Y转码President, Sales and Acting Managing Director, EMEA

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Or email:

splinfo@splwg.com

Andrew Dean is the vice president for sales and the acting managing director of SPL WorldGroup's EMEA region. An expert in business computing applications, he joined SPL in 1994 and has worked with utilities clients on customer care and billing issues in Australia, Japan, Africa, and Europe.

Prior to joining SPL, Mr. Dean held computing and sales positions in the telecommunications, automotive, and textile, clothing and footwear industries. He has worked in systems analysis and in retail and network systems.

Mr. Dean has a Bachelor of Applied Science (Computing).

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